



SAS ALPES AZUR AVENTURES

- Credit note and refunds - Le Village des Fous 1/2



Rain credit

Art. 1 : Any entry in our parks is subject to the purchase of an entrance ticket. You must keep your ticket during your whole stay in the park, as proof of payment.

Art. 2 : Any entry in our parks implies a Rules and regulations acceptance. You enter freely and having taken in consideration weather forecast which could lead management to close a part of the games or even evacuate the parks for security matter.

Art. 3 : In case of persisting rain, strong wind, electrical failure, or other hazard, some games may be closed for security matter.

Art. 4 : If, after a part of the games' closing, you wish to leave the park of your own will, a credit can be granted, under certain conditions, in order to come back another day.

Art. 5 : The credit acquisition conditions are the following (all those conditions must be gathered) :

- Be in possession of your entrance ticket and validate it by reception at the moment of departure.
- A part of of the park's games (at least 5 games) must have been closed for security matter.
- You are not in possession of a ticket bearing the « not refundable » mention.
- You have been in the park for at least 3 hours (hour of passing at the counters figuring on your ticket as a proof).

Art. 6 : This credit note (a stamp on your receipt) is valid until the end of the next season. It is nor refundable, nor exchangeable.
It cannot be used in another park of the company nor be resold.

SAS ALPES AZUR AVENTURES • 26 route de Grasse • 06270 VILLENEUVE LOUBET

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SAS au capital de 6480€ - RCS Antibes N° 442 035 960



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Evacuation credit

Art. 7 : Management can decide to evacuate the parks for security matter and this, for any motive whatsoever (fire, weather reasons, technical matter, safety matter, etc.)

Art. 8 : The evacuation credits are granted in the following conditions :

- Be in possession of your entrance ticket the day of evacuation.
- This ticket does not bear the « not refundable » mention.
- You have been staying in the park for at least 3 hours (hour of passing at the counters figuring on your ticket as a proof).

Art. 9 : In the case of evacuation decided by the parks' management, tickets can be refunded depending on the following terms and conditions :

- Be in possession of your entrance ticket the day of evacuation.
- This ticket does not bear the « not refundable » mention.
- You have been staying in the park for at least 3 hours (hour of passing at the counters figuring on your ticket as a proof).

Works council tickets are not refundable.

Invitations are not refundable.

Rain credits (art.6) are not refundable.

- To ease the evacuation, management reserves its right to pay you off later on on ticket presentation to the main counters a public opening day.

- A deduction of 1,50€ will be applied on every entry to refund in accordance with the case's treatment costs.

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